

Ignites

CACE Annual Meeting 2023

Today's Line Up

- David Southerland, AIA Georgia & AIA Atlanta
- Leigh Eisen, AIA San Diego
- Tom Spray, AIA Santa Fe
- Rebecca Johnson, AIA Philadelphia
- Carlos Fernandez, AIA Nevada & AIA Las Vegas

David Southerland



Reining in Member-driven Scope Creep

Through board/staff collaboration (and before it drowns your staff)



OVERVIEW

At end of 2022 AIA Atlanta was operating >44 "programs"

- Presidential "priorities" that never died
- Unilateral expansion of existing programs by committees
- Enthusiastic younger members who ran with new ideas, outside of a planning process
- This situation overburdened staff from sheer program volume, and disappearing committees as membership became overwhelmed themselves with firm work in an unprecedented economy.

Staff Ultimatum: "We are overwhelmed and need to cut back on programs. Or else."

How can this be done with full buy-in from the Board?

STEP 1: OUT-OF-TOWN STAFF RETREAT TO REVIEW CURRENT SITUATION

| | PROGRAM NAME | Staff Recommendation and Comments | Staff/ Committee Lead | \$\$\$ Red/Black/ Breakeven | Volunteer Engagement | Member Attendance | Member Value/Priority | Staff Resources |
|----|---|--|-----------------------------|-----------------------------------|-------------------------|----------------------|--------------------------|--------------------|
| | 05 0 0 0 | 0 4:1 " 1: | | 51 1 | | | | N.A. 11 |
| 4 | CE - Procrastination Day | Can this be offered in a virtual format outside of Atlanta, or on demand? | LR | Black | Low | Medium | High | Medium |
| 5 | Public - Educating Public Officials on Architecture | Rated 4 th most important chapter activity by member survey | DS | Red | Low | Low | High | Low |
| 6 | Awareness - Open House Atlanta | Cannot do this event without partners, and original partners are not currently interested. Find new ones? (ADC, NOMA, ASLA)? | DS | Red | Medium | High | High | High |
| 7 | Awareness - ABC Architecture Insert | Atlanta Biz Chronicle has found it difficult to sell ads, and architecture firms almost never buy. But content is powerful. | De | Red | Low | N/A | High | Medium |
| 8 | Networking - NOMA Joint Event | YES! | MB | Black | Low | High | Low | Medium |
| 9 | Networking - Other Events (LGBTQ) | Its new and promising, keep developing it. | MB | Break Even | Medium | Medium | Low | Low |
| 10 | Networking - Summer Social | YES! | MB | Black | Low | High | Medium | Medium |
| 11 | Other - AAH | Kill it, and market AIA South Carolina's efforts on this. | AIA SC | N/A | Low | Low | Low | Low |
| 12 | Other - Design for Aging | Kill it and wait for another member champion. | ??? | N/A | Low | Low | Low | Low |
| 13 | Other - SORTAA | YES! | MB | Break Even | Low | Medium | Low | Low |
| 14 | Membership - Firm Presentations | YES!!! | David and Emily | Break Even | Low | Medium | Medium | Low |

Then we sent this document to board members, and asked them to assign an overall value to each program.

STEP 2: FORCE THE BOARD TO "LEARN" ALL OF OUR PROGRAMS

2022 AIA Atlanta Programs Inventory (board prepared)

BOARD MEMBERS: LLOYD FRANK WRIGHT AND HAZA DEED

Aspire XP Conference: This is a conference organized jointly by AIA SC, NC, Georgia and AIA Atlanta. AIA Tennessee and AIA Kentucky participate some years. It is trying to reinvent what a conference about architecture can be, and has an unusual format utilizing Ted-talk style presentations followed by more intimate interactive chats with speakers – held across multiple venues in the city. It has been in Asheville in person in 2019 and 2022, and was held virtually in 2020 and 2021. It has attracted 400-600 people each year and is growing.

Awareness - Open House Atlanta: This event occurs in more than 40 cities around the world, but has suffered during COVID, as public buildings sought to restrict public access. The idea is to open up unique, design-focused commercial and institutional spaces to the public: architecture firm offices, luxury boxes at sports arenas, rooftops of iconic buildings, etc. AIA did this from 2017-2019, and saw up to 10,000 visits to more than 50 sites across the city.

After setting the parameters of a Strategic Planning session with Presidents, Board members were placed in pairs and assigned 2-4 Programs, which were not part of their existing portfolios – and had to summarize the programs, learn the history, and then make presentations at Session, provide thoughts/recommendations and a clear statement of whether the pair would keep the Program.

STEP 3: FORCE THE BOARD MEMBERS TO TAKE A STAND ON EVERY PROGRAM

| | Original Board Rating | Total Votes | YES! | NO!! | Maybe We Should Kill It | % of YES! | % to Definitely Kill | % to Kill or Consider It |
|--|-----------------------------|----------------|------|------|-------------------------------|-----------|----------------------------|-----------------------------|
| Other - Design for Aging | 2.1 | 14 | 0 | 14 | 0 | 0% | 100% | 100% |
| Other - SORTAA | 2.5 | 6 | 3 | 0 | 3 | 50% | 0% | 50% |
| Membership - Firm Presentations | 3.4 | 5 | 4 | 0 | 1 | 80% | 0% | 20% |
| Awareness - Build Something Great Gala | 4.2 | 13 | 13 | 0 | 0 | 100% | 0% | 0% |
| Awareness - Honor Awards | 4.2 | 8 | 7 | 0 | 1 | 88% | 0% | 13% |

- Each board member had to vote to "kill" at least 5 programs, and "consider killing" another 5. This was painful to watch in real time.
- Each board member could only vote to protect (YES!) 10 total programs

| Results of AIA Program Killing Str | ategic Pla | anning S | ession | | | | | |
|--|----------------------|----------------|---------------------|--|--------------------------------|--------------------------------|---------------------------------|---------------------|
| Show Me the Love!! Overwhelming Support From Board | Our Best Programs | Total Votes | Staff Investment | It's Outta Here! Programs With Consensus to Kill/Hibernate | Kill or Consider Killing | Votes to Definitely Kill | Votes to Consider Killing | Staff Investment |
| Build Something Great Gala | 100% | 13 | high | Design for Aging KC | 100% | 14 | 0 | low |
| Honor Awards - Ivan Allen | 100% | 4 | med | AAH (Health Design KC) | 100% | 12 | 0 | low |
| Architects Round Table | 100% | 16 | med | Urban Fronts (art installations by members) | 100% | 7 | 2 | med |
| Networking - NOMA Joint Event | 100% | 9 | med | CE Events driven by current events | 100% | 3 | 4 | med |
| Local Advocacy - lobbying local governments | 100% | 4 | med | EP - ARE Study Sessions support | 93% | 11 | 3 | low |
| Local Advocacy - Public Forums, Events | 100% | 3 | med | EP - 10 UP | 91% | 8 | 2 | low |
| Aspire Experience conference | 93% | 14 | high | 00. | 0.70 | | _ | 1011 |
| Networking - Associated Bldrs and Contractors Honor Awards (firms, individuals and | | 9 | med | | Kill or Consider Killing | Definitely | Would | Staff |
| programs) | 88% | 8 | med | I Think We Need to Talk | - | Kill | Consider It | Investment |
| ARC Architecture Insert | 85% | 13 | med | | | | | |
| EP - YAF Socials | 83% | 6 | low | Residential Design Awards | 100% | 0 | 4 | med |
| Membership - Firm Presentations** | 80% | 5 | low | President's Dinner | 93% | 10 | 4 | med |
| Public - Educating Public Officials on Value of Arch | 75% | 8 | low | Wednesday Night Networking | 91% | 8 | 2 | low |
| Pipeline - High School Student Design Comp | 71% | 7 | med | Networking - Other partners (LGBT, ASLA, etc.) | 83% | 0 | 5 | med |
| Patrons - Happy Hours and Care & Feeding | 70% | 10 | low | Open House Atlanta | 67% | 2 | 4 | high |
| | | | | AIA Holiday Party | 50% | 3 | 3 | high |
| | | | | Financial Support for AIAS and NOMAS | 38% | 0 | 3 | low |
| | | | | Firm Directory | 29% | 0 | 2 | med |
| Keep the program as it currently operates | | | | Procrastination Day | 0% | 0 | 0 | med |
| Keep the program, but make changes | | | | | | | | |
| The Board/Staff debates until all of these are allocated to Show Me the Love or Its Outta Here | | | | | | | | |

Leigh Eisen



Elevating Your Awards Program

Generate Non-Dues Revenue for Your Component & Throw a Killer Party: Tips, Tricks & Insider Baseball

CELEBRATING DESIGN EXCELLENCE IN SAN DIEGO



2023 | A Record Year

New Awards Categories

Record Submissions: 126

Record Awards: 30

Record Ticket Sales: 452

Record Revenue!

(= More Attendees)

BY THE NUMBERS

Revenue

• Tickets: \$29,164

Submissions: \$22,950

• Sponsorship: \$82,110

Expenses

• Venue, Bar, Food, Printed materials, Entertainment: \$44,913

Net Profit: \$91,410.90





CELEBRATING DESIGN EXCELLENCE

- Cultivate Custom Experiences
 - Creative opportunities activate your sponsors' engagement and create memorable experiences for attendees
- Craft an Engaging Presentation
 - Video content
 - Production quality
 - Charismatic emcees
- Create a Memorable Celebration of Design
 - Custom DA branding
 - Create a fun theme
 - Invite people to connect and engage
 - Extend the celebration year-round
 - Project tours & spotlights; panels & talks





SPONSORSHIP

Engaging Potential Sponsors

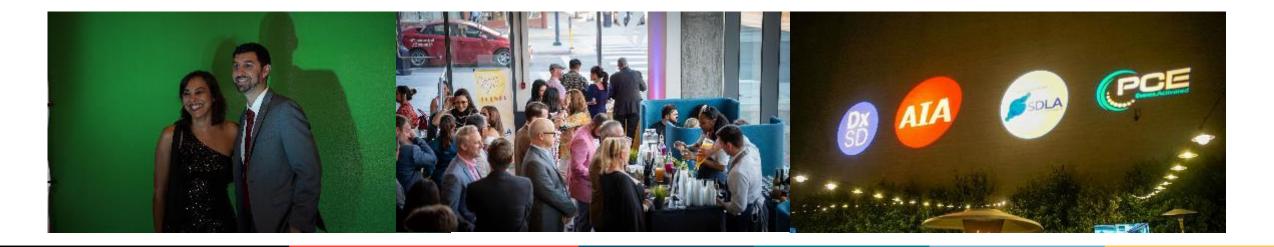
- Visual identity incorporated on all marketing materials
- Logo and messaging featured on the official Design Awards
 microsite, social media platforms, and digital communications
- Video messaging/advertisements on promotional videos and onscreen during the ceremony
- Logo/branding displayed prominently at the venue, including signage, step-and-repeat and "gobo" lighting



SPONSORSHIP

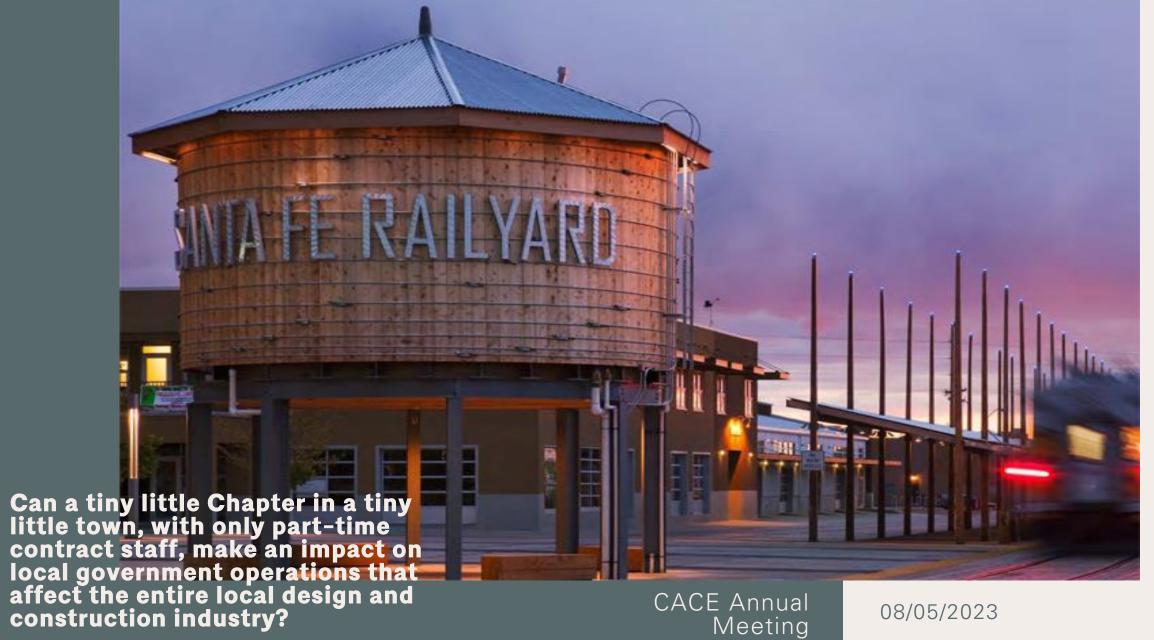
Custom Branding Opportunities







Tom Spray



08/05/2023

Meeting

Respond to a Problem

Continuing issues (over multiple decades) with the efficiency/timeliness/attitude of the City of Santa Fe Planning and Land Use Department. Permitting and inspections were the main issues.

Organize!

The Santa Fe Chapter, the SF Homebuilders Association, the NM Roofing Contractors Association, the SF Realtors Association joined to form the **Land Use Working Group** and gave focus to the problem.

Where Did We Start?

Quantifying the problem. Turn anecdotes into hard data by surveying the stakeholders of the Department.

Researching other states and municipalities. What do they do about similar problems?





Then What?

Share the feedback with the members of the Group, the leadership of the Department, the City administration, and public unions. Offer to help.

Develop a Two Track Strategy

- 1. Advocate for an increase in the financial resources of the Department.
 - Promote an alternative to the entire City process

THIRD PARTY PLAN CHECK

Used by dozens of states and municipalities, but not used in Santa Fe.

Work with the Department to create a way forward with this as an option for designers, builders, homeowners, all stakeholders.



What Happened?

 The Department proposed a four-year \$1,200,000 contract to use a Third Party to review plans for large-scale projects.

Then What?

- This is the City administration's idea, but City Council must approve the expenditure.
- The Group advocates to the Council for support, both in committee sessions and individual meetings with Councilors.



Outcome: Contract approved by the Council unanimously.

Implementation: Currently in process.

Continuing Goal: to make Third Party Plan Check available for any type of permit or inspection



Key takeaways

Focus on a very specific goal; do not get distracted by other issues

Find allies, develop clout

Develop hard data to make the case

Work with everyone; no permanent enemies

Patience and Persistence

Rebecca Johnson



Engaging Higher Education to Create Culture Shift

Justice Alliance in Design Education (JADE) Philadelphia

Rebecca E. Johnson

Executive Director, AIA Philadelphia

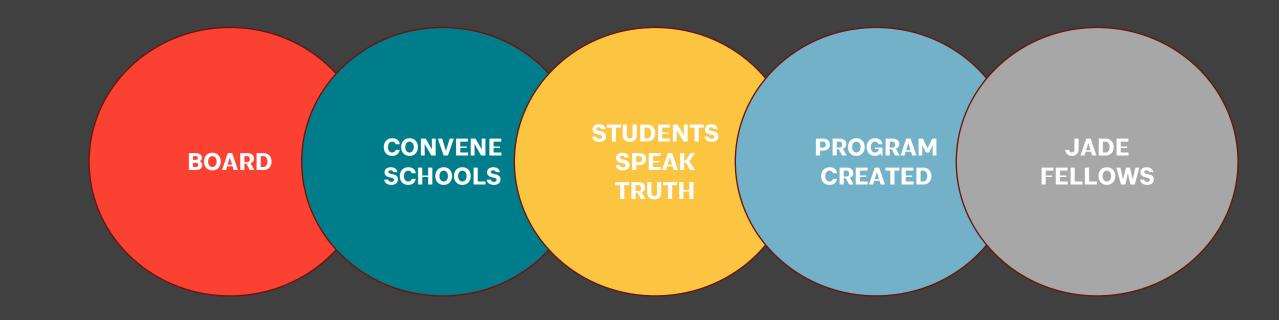
Board
Director of
Education
position

Local arch university deans, faculty, + students convene to talk about J.E.D.I.

Students said scholarships don't cut it. The culture SUCKS.

Created a year of programming + schools gave \$\$ to cover costs.

Our Center is home of JADE + Launching Summer Fellowship in 2024!



Thank you.

Carlos Fernandez



Harnessing Al Power for Non-Profit Excellence

Carlos D. Fernandez

AIA Nevada | AIA Las Vegas

- Understanding AI & GPT
- Applications of AI in AIA
- Getting Started
- Resources

ONLY 28% OF NON-PROFITS HAVE IMPLEMENTED OR EXPERIMENTED WITH AI

-AAAC

Al In Advancement Advisory Council

- AI Artificial Intelligence
 - Machine Learning | Mimics Human Intelligence
 - Growing Influence Across All Industries
- GPT Generative Pre-trained Transformer
 - Generate Human-Like Text
 - Analyze Vast Amount of Data + Provide Insight
 - Automate Repetitive Tasks

PROFESSIONALS SPEND AN AVERAGE OF 28% OF THEIR DAY ON WORKDAY EMAIL

-Inc

- Content Creation
 - Communication
 - Newsletters
 - Social Media
- Data/Content Analysis
 - Program Success
 - Policy Summaries

- Member Services
 - Chatbot for FAQ's
- Operations
 - Timeline Creation
 - Notes to Deliverables
 - Event Execution

GPT Tools

- Claude II
- ChatGPT
- Google Bard
- Microsoft Bing

Prompt Creations

- Fundraising: "Create a persuasive fundraising email for the AIA Golf Tournament"
- Content: "Write a blog post on the benefits of electrification and the relevance to the AEC industry"
- Event Descriptions: "Write an event description for the AIA Product Show"
- Event Planning: "Create a checklist for planning our AIA Design Awards Gala"

AI IS HERE TO ASSIST YOU, NOT REPLACE YOU!

Presentation created with the help of AI

Thank you.

RESOURCES

- https://gravyty.s3.amazonaws.com/2019aaacstateofaiinadvancement.p
 df
- https://www.inc.com/minda-zetlin/adding-one-sentence-to-every-emailcan-give-you-hours-of-free-time-according-to-adam-grant.html
- https://bard.google.com/
- https://claude.ai
- https://chat.openai.com/
- https://www.bing.com

Thank you.